

Job description: Outdoor Learning Instructor (C2)

Duration: Permanent

Salary: C2, Avon Tyrrell, £19,475

Location: Avon Tyrrell

Reporting to: Outdoor Learning Manager / Senior Instructor

Department: Outdoor Learning

Key working relationships: Outdoor Learning Team/cross directorate collaboration
i.e. collection of impact data and support for programmatic design and delivery

Purpose of the job

As part of our commitment to young people, UK Youth has for over 75 years operated an Outdoor Centre at Avon Tyrrell.

Operated as a financially self-supporting and sustainable social enterprise business, that generates surplus income to support UK Youth charitable activity, our outdoor learning provision is intentionally inclusive and champions effective youth led engagement to highlight the importance and raise understanding of the breadth and positive outcomes of youth work.

The Outdoor Learning Instructor supports our best-in-class outdoor learning provision by delivering safe, high-quality outdoor learning and development programmes with a focus on the national curriculum and youth work, that meet user objectives/outcomes and support strengthening brand and reputation. This role will also be expected to diligently meet Health and Safety legislation and departmental SOP's

Why work at UK Youth?

UK Youth is a leading charity that exists to ensure all young people are equipped to thrive and empowered to contribute at every stage of their lives. We work with others to ensure that the youth sector is strengthened, supported, and that provision is youth-led, evidence-informed and delivers high-quality outcomes. UK Youth plays a unique role in addressing; the lack of investment in the youth sector, the lack of cross-sector understanding in how youth work makes a difference and the limited opportunities to embed effective solutions. These factors lead to mass inequality of access to youth services for young people.

Key responsibilities

- Deliver a portfolio of outdoor learning activities, for which you are qualified and trained to deliver, that support required learning outcomes i.e. youth development, national curriculum and set the benchmark for standards and showcase best practice
- Maintain high standards of Health and Safety including supporting the maintenance and quality assurance checks of all equipment in line with department SOP's and industry standards
- Maintain the aesthetics and safety of all activity bases to ensure they reflect positively on the organisation

- To maintain current industry knowledge and maintain personal professional development skills
- Provide high levels of customer care by interacting politely and professionally with all customers
- To be first aid qualified and record all accidents and incidents in line with reporting procedures

Other area of responsibilities

- To support directorate and inter-directorate projects or initiatives and proactively engage in cross team collaboration helping to deliver efficiencies and improvements that ultimately progress the knowledge, quality, and visibility of the outdoor learning experience we provide to our stakeholders
- To support local community engagement, helping promote and attend community events to build understanding of the historical value and learning opportunities available.
- To maintain high standards of hygiene and cleanliness across all work areas
- Attend and proactively participate in regular performance reviews and charity meetings as required
- To support on call duties on a rota basis as required
- To act as a positive ambassador for UK Youth and share knowledge and experience of the development of UK Youth and its profile
- Undertake any other duties and reasonable requests that are in keeping with the nature of this post.

Coordinator behaviours and expectations

All staff at UK Youth will demonstrate their commitment to our mission to ensure all young people are equipped to thrive and empowered to contribute at every stage of their lives. They will also be able to fulfil the below expectations and behaviours:

- Be committed to safeguarding principles and be willing to put the welfare of children and young people at the forefront of your work.
- An understanding and belief in the inclusion of all staff, partners and young people irrespective of race, gender, sexuality, age, religion, ability, identity, and experience
- Actively promotes and embeds understanding of equity, diversity and an inclusive culture
- Able to effectively communicate with others, incorporate other perspectives and build good rapport with colleagues
- Able to take personal accountability for key work areas and understand individual accountabilities within work areas and make links to evidence to inform decisions

Person specification: Outdoor Learning Instructor

Experience

- Hold a valid first aid certificate and at least two of the following professional qualifications:
 - BC Coach Award or minimum BC Paddle sport Instructor
 - RCI Assessed

- ERCA Traditional Instructor & ERCA Rescuer
- A nationally recognised walking/navigation qualification
- A nationally recognised Mountain Biking qualification
- Archery GB instructor
- A recognised environmental qualification
- Have previous experience of working in an outdoor centre for a minimum of 6 months
- Experience of delivering high standards of customer care
- A general knowledge of Health and Safety relating to an outdoor learning environment
- A basic understanding of safeguarding and data protection within an outdoor learning context

Knowledge, skills and understanding

- Excellent time and workload management skills with proven experience of meeting deadlines
- Knowledge of the importance of following set SHEF protocols and guidelines and an understanding of legal compliance in relation to a residential outdoor learning setting
- Very good interpersonal, customer care and communication skills
- Empathy with the needs of young people
- ICT skills and an understanding of Microsoft office
- Able to work within well-defined parameters to support the delivery of outdoor learning to our stakeholders

Personal qualities

- Able to build and manage positive relationships with stakeholders at the appropriate level
- Friendly approachable person with good organisational skills, enthusiasm, and energy, willing to undertake any task required of them.
- Self-motivated and capable of working on own and working with others when required.
- Flexible approach to work and be hands on to get the task done and willingness to work inside and outdoors in all weathers
- Recognise and value all aspects of equality, diversity, and inclusion
- Be an excellent role model for staff, children, and young people

This post is subject to receipt of two satisfactory references, an enhanced DBS check and Right to work in the UK. Please note, this job description is subject to change. With any significant change, we will ensure this is discussed with you before any final approvals and or commitments.

This job description does not form part of your contract of employment. You may be required by the organisation to undertake any duties within your skills and capabilities, which the organisation reasonably considers necessary to meet business needs.

Job description: Outdoor Learning Instructor (C1)

Duration: Permanent

Salary: C1, Avon Tyrrell, £22,325

Location: Avon Tyrrell

Reporting to: Outdoor Learning Manager/Senior Instructor

Department: Outdoor Learning

Key working relationships: Outdoor Learning Team/cross directorate collaboration
i.e. collection of impact data and support for programmatic design and delivery

Purpose of the job

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The Outdoor Learning Instructor supports our best-in-class outdoor learning provision by delivering high quality, accessible and safe outdoor learning and development programmes with a focus on the national curriculum, youth work and individual developmental training, that meet user objectives/outcomes and support strengthening UK Youth's brand and reputation. The role is also responsible for providing expertise for a specialist area and overseeing the development and staff training of that area.

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Key responsibilities

- Deliver a portfolio of outdoor learning activities, for which you are qualified and trained to deliver, that support required learning outcomes i.e. youth development, national curriculum and set the benchmark for standards and showcase best practice
- To be a positive role model for instructors and apprentices and provide mentorship as appropriate
- Oversee the development of a designated specialist area and provide internal staff training for that specialism, i.e., environmental, inclusion

- Maintain high standards of Health and Safety including supporting the maintenance and quality assurance checks of all equipment in line with department SOP's and industry standards
- Maintain the aesthetics and safety of all activity bases to ensure they positively reflect on the organisation
- To be first aid qualified and record all accidents and incidents in line with reporting procedures
- To supporting daily running of the department when designated to do so and deputise for the senior instructor as appropriate
- Provide high levels of customer care by interacting politely and professionally with all customers

Other area of responsibilities

- To support directorate and inter-directorate projects or initiatives and proactively engage in cross-team collaboration helping to deliver efficiencies and improvements that ultimately progress the knowledge, quality, and visibility of the outdoor learning experience we provide to our stakeholders
- To support local community engagement, helping promote and attend community events to build an understanding of the historical value and learning opportunities available.
- Attend and proactively participate in regular performance reviews and charity meetings as required
- To support on-call duties on a rota basis as required
- To act as a positive ambassador for UK Youth and share knowledge and experience of the development of UK Youth and its profile
- Undertake any other duties and reasonable requests that are in keeping with the nature of this post.
- To maintain high standards of hygiene and cleanliness across all work areas
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- Actively promotes and embeds understanding of equity, diversity and an inclusive culture
- Able to effectively communicate with others, incorporate other perspectives and build good rapport with colleagues
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Person specification: Outdoor Learning Instructor

Experience

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 - RCI Assessed
 - ERCA Traditional Instructor & ERCA Rescuer
 - A nationally recognised walking/navigation qualification
 - A nationally recognised Mountain Biking qualification
 - Archery GB instructor
 - A recognised environmental qualification
 - A recognised H&S qualification
- Have previous experience of working in an outdoor centre for a minimum of 12 months
- Experience of delivering high standards of customer care
- A general knowledge of Health and Safety relating to an outdoor learning environment
- A basic understanding of safeguarding and data protection within the context of an Outdoor Learning setting

Knowledge, skills and understanding

- Excellent time and workload management skills with proven experience of meeting deadlines
- Knowledge of the importance of following set SHEF protocols and guidelines and an understanding of legal compliance in relation to a residential outdoor learning setting
- Very good interpersonal, customer care and communication skills
- Empathy with the needs of young people
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